OVOICO fluent in technology

IT Team Bolt-on Services

Providing IT Managers & internal IT teams with an extension to their department to increase capacity, skillset and success.

Internal IT Team – Bolt-On Services



Extension to your IT Team

Skilled IT Engineer Resource available to support & work alongside your in-house resource

IT Project Support

Eliminate the demand on your internal IT dept, with our IT Project Resource to support your team and projects

Engineer Holiday/Sick Cover

We can provide cover for when your team is not available or under pressure with increased support requests

IT Health Checks & Audits

Providing IT teams with pro-active services to keep IT estates running smoothly

IT Manager Support Services



IT Road Map Support

Working with IT Managers to build, plan and support an IT road map to support the business and objectives

Vendor Management

We can become the central point for managing key vendors, sourcing new vendors/tech & providing preferential pricing

• POC's

Helping IT Managers and internal IT teams with sourcing, building, and testing future technology

Remote Management & Monitoring (RMM)

Providing IT Managers with peace of mind through remote management, monitoring, alerting & reporting of their IT estate

IT Escalation Services

IT Helpdesk Overflow

Easily scale up and down. We can provide an escalation helpdesk for when your in-house helpdesk requires more capacity.

• 2nd/3rd Line Escalation

We can provide highly experienced Microsoft engineers for your in-house team to escalate to for 2nd and 3rd line support requests

Cyber Security



Avoira can provide your internal IT team with a portfolio of Cyber Services to protect your team, business and IT environment. Services include:

- Cyber Security Assessments
- Security Accreditation Support (Cyber Essentials/ ISO27001)
- Vulnerability Scanning & Pen Testing
- Ransomware & Antivirus Technologies

