



Data-Driven Insights with Xdroid's Leading Speech Analytics Solution

Your Gateway to Data-Driven
Excellence in Vehicle Insurance

Why choose Xdroid?

In the fast-paced world of car vehicle insurance, staying ahead means embracing innovation. Xdroid, a revolutionary speech analytics tool powered by GenAI and UK-trained speech engines, is not just a solution; it's your key to transforming customer interactions into actionable insights.



Here's why Xdroid can significantly benefit your car insurance company

Precision with GenAI

Xdroid leverages the power of GenAI, ensuring that the AI is not just advanced but specifically tailored to your business needs.

Your acronyms, your agents, and their language – GenAI adapts, providing a personalised and seamless integration into your unique environment.

Auto Call Categorisation

Identify the most common reasons for customer contact and pain points in your operations swiftly. Streamline operations by addressing critical issues promptly, enhancing efficiency and customer satisfaction.

NPS/CSAT Score Prediction

Every interaction is meticulously scored, offering a comprehensive view of customer experience. Predict NPS/CSAT scores in real-time, allowing proactive measures to improve customer satisfaction.

Increase Sales with Informed Insights

Xdroid highlights best practices, equips your team with effective objection handling, and ensures a deeper understanding of your customers.

Leverage insights to boost sales, recognising opportunities and tailoring your approach based on customer behaviours.

Auto QA

Say goodbye to manual quality assurance processes. Xdroid impartially scores every interaction, providing a clear picture of agent performance.

Identify areas for improvement efficiently, ensuring a continuous cycle of growth.

Agent Wellbeing

Xdroid identifies difficult conversations and potential abuse, contributing to reduced attrition and staff absence.

Fostering a healthier work environment, it supports the wellbeing of your frontline staff.

Xdroid - The Catalyst for Transformative Insights

Xdroid's track record of successful deployment across various UK insurance companies speaks volumes. It's more than a tool it's the catalyst for transformative insights that drive success in the ever-evolving landscape of car insurance. Discover how Xdroid can assist you in refining your strategy and maintaining a competitive edge.

Quality Assurance Revolution

Xdroid eliminates manual, outdated processes, offering a modernised approach to quality assurance.

Empower Team Leaders and Quality Managers with insights, making evaluations valuable rather than demotivating.



“Xdroid slots into Consumer Duty in so many ways. It can capture, transcribe, analyse and score every communication. It's highly accurate, self-learning and our staff are very engaged with it,”

Sharron Titterington, Head of Compliance & HR,
Principal Insurance.

Ensuring Compliance

Automatically verify compliance with DPA, cooling-off periods, and policy amendments.

Ensure adherence to regulatory requirements, reducing risks and providing peace of mind.

Adherence to FCA Outcomes Framework

Identify vulnerabilities and take actions as per FCA categories, providing evidence of compliance.

Strengthen regulatory adherence and demonstrate commitment to industry standards.

Efficient Complaint Handling

Address common reasons for complaints with data-backed insights.

Streamline processes, enhance script adherence, and improve overall complaint resolution.

Discover how Xdroid can be your catalyst for transformative success

Xdroid is your strategic partner, unlock valuable insights and drive overall excellence in your operations by arranging a demo today.

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