



avoira



Fluent in Technology

Over nearly five decades we've become fluent in a range of complementary technologies that empower our clients to enhance their communication, productivity and service delivery.

We couple our technological fluency with an impartial, expert consultancy service, ensuring that our client needs are always at the heart of every solution we deliver.

We're unique in designing, delivering, supporting and managing highly sophisticated and effective solutions that harness our varied specialisms and cutting-edge technologies.

These include everything from two-way radio systems, through cutting-edge unified communications platforms, tariff-free internet-enabled telephony and potent AI-powered Customer Experience (CX) software.



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Working for you. Working with you.

As well as working for, we work with our clients. We build strong, trust-driven partnerships that ensure we truly understand and can effectively satisfy your organisation's needs. Every time, on time.

It also means we're always there for you, whether providing highly responsive technical support or fully managing your services.

By building long-term relationships we deliver increasing value and return on investments to our clients.

That's why, when a business or public sector organisation chooses Avaira, we're partners for years, or even decades!



Who we work for

Our client base, nurtured since our founding in 1976, is as diverse as the solutions we deliver.

We serve private and public sector organisations of all sizes, across a broad range of sectors.

To learn more about who we work for and what we do for them, click through to your sector of interest.

Education

We deliver the digital technology and expertise you need to provide engaging student-centered teaching and training experiences.

With a range of technology offerings, we can equip classrooms and lecture theatres with the latest AV systems or provide internet connectivity, including wired and wireless solutions to keep the school communicating. Even connecting your telephones to work through MS Teams can bring significant cost savings through IP telephony. There are lots of solutions that Avoira has expertise in that can transform schools, colleges and universities.



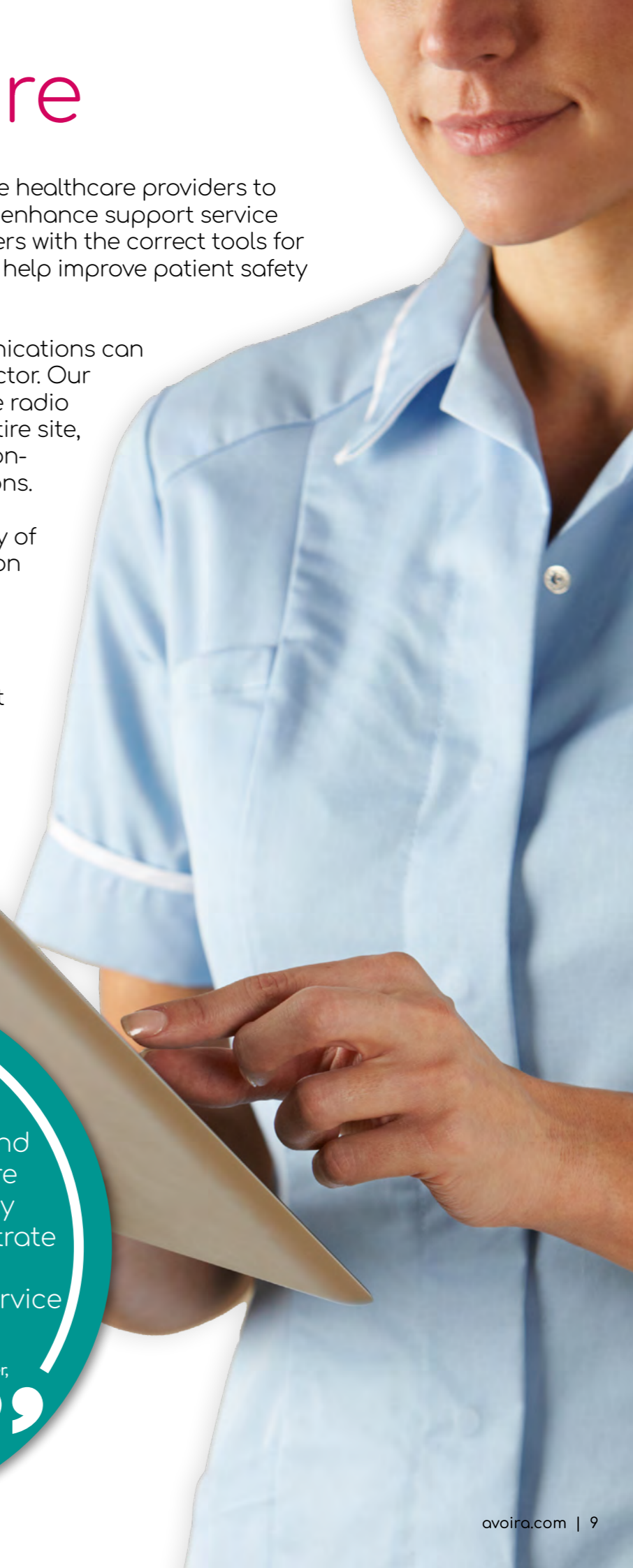
Healthcare

Our innovative IT solutions enable healthcare providers to transform patient outcomes and enhance support service delivery. Providing frontline workers with the correct tools for the task in hand is paramount to help improve patient safety and gain efficiency.

Enabling state of the art communications can be lifesaving in the healthcare sector. Our radio solutions range from simple radio communications covering the entire site, to fully integrated Clinical and Non-Clinical task management solutions.

This is achieved by using a variety of healthcare specific communication devices and Enterprise Mobility.

Contact us to see how we can equip your surgery and staff with technology solutions that can cut costs and enable efficiencies.



Construction

Our consultancy expertise, coupled with access to the latest technologies, lets construction companies benefit from more efficient and effective communication and IT platforms.

Rugged platforms are an essential requirement for building sites or quarries, and coverage enhancement keeps everyone connected. Even temporary needs are catered for through radio hire.

“ Avoira has repeatedly provided service excellence. Through listening to my business requirements, building a system, installation, additional equipment hire or technical query, the team never fails to deliver.”

Justin Collis,
Area Operations Manager,
Hanson Aggregates UK.

Energy & Utilities

Our sector-specific knowledge informs advanced solutions which empower innovation and unleash the power of data to satisfy shifting consumer expectations.

Whether you have IT requirements from a nuclear facility or equipping staff with contact centre solutions that ensure standards compliance, we can enable energy and utilities companies with support in the field and at the head office.

“ A seamless transition.”

Carl Pettigrew,
Plant Maintenance Manager, Sellafield,
lauds our installation, testing and
commissioning of our enhanced radio
communications solution.



Financial Services

Our multi-disciplinary expertise is empowering advisers and brokers to drive change as digital technology transforms every sector of the financial services industry.

If you have a contact centre that needs to comply with industry standards or staff that need to benefit from noise cancelling headphones, at Avoira we have relationships with several suppliers to provide the best solutions in the marketplace.

“Avoira have been incredibly supportive in assisting us with securing the full potential of Xdroid, a technology we see as an absolute game-changer.”

Matt Byrne,
Head of Distribution,
Principal Insurance.

Retail

Our sophisticated retail solutions seamlessly drive efficiency, reduce costs, increase profitability and enhance the consumer experience.

When designing an immersive retail space, utilising technology can be a game changer. From interactive touch screens through to engaging display screens we can give you that wow factor.

Keep your front of shop staff connected to the people in the warehouse, enabling an efficient and seamless flow of products on to the shop floor.

“Over our five-year agreement with Avoira we will benefit from significant savings on the previous solution and solutions offered by competitors.”

Rich Hanlon,
Technical Services Manager,
HMV.



Transportation

By introducing new technologies, we are putting transport and logistics business in the fast-lane to greater productivity and cost-efficiencies.

From airports to railway networks there are many technology solutions that Avoira can help you with. IT Services, contact centre solutions as well as radios and more. We can get your goods and customers from A to B more efficiently than ever before.

“ The Avoira staff are just amazing. They go above and beyond anything that we could have expected of them. They're very knowledgeable, expert, helpful, friendly and at the same time really professional.

Nicola Rooney,
Business Support Manager,
East Lancashire Railway.

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Our Expertise

Our multi-disciplinary expertise is delivered via our specialist divisions.

To learn more, read through the following pages to find expertise relevant to your needs.

We work with the very best in the business and have accreditations and long-standing partnerships with some of the major players in our industry. To view all of our partners and accreditations please visit our website.



IT Services & Cyber Security



Our IT Services team offers a range of specialist services, including Managed IT & Support, Cloud Services, Cyber Security, Back Up & Disaster Recovery, Microsoft Technology and Network Services.

If your needs are smaller bolt-on type IT requirements or a fully outsourced IT department. If you need to upgrade your cyber security to protect you from ransomware attacks. If you want to take advantage of the myriad of benefits of moving to the cloud, contact Avoira for an IT assessment today.

Proud to work with:





Audio Visual &

Video Conferencing



Avoira's dedicated AV & VC team offers expertise in a diverse range of presentation and collaborative technologies, embracing Microsoft Teams Rooms, Meeting Rooms, Hybrid Working Workplace Management, Presentation Experiences and Bring Your Own Meeting (BYOM) solutions.

Whether you need to redesign your office space to take advantage of the hybrid working culture or equip your showroom with large display screens. At Avoira we have the skillset and suppliers to make sure your AV needs are met and give your customers and staff the visual and audio experiences to excite them.

Proud to work with:





Unified

Communications,

Contact Centre &

Connectivity

Our specialist UC division delivers rich communications through unification of voice, email, presence, messaging, and video conferencing. These can incorporate Hosted Voice & UC, On Premise Voice, Microsoft Voice, Contact Centre, Connectivity and Mobile technologies.

Internet connectivity with wired and wireless broadband enables your business and staff to stay connected. Increase the efficiencies of combining your traditional telephony with your computing using Direct Routing. When you have networking requirements, Avoira has networking answers. Our engineers are trained and certified on various types of network solutions.

Proud to work with:

 Microsoft  8x8  AVAYA  NEC



Radio & Critical

Communication

Systems



The roots from which Avoira grew, we are the pre-eminent specialists in highly sophisticated radio and control room solutions. Our extensive expertise and experience spans, Digital Radio Systems, Voice, Data & Video, Coverage Enhancement, Control Rooms & Applications and Radio Hire & Services.

From body worn cameras, to capture in person video, or deploying a control room solution in the emergency services. At Avoira our team of radio engineers have solutions across the radio spectrum. Don't let wireless dead spots stop you from staying connected and ensure your business can grow with seasonal fluctuations.

Proud to work with:





Customer Experience & Speech Analytics



We are experts in the powerful technologies upon which contact centres increasingly rely. These include the formidable, AI-powered omni-channel interaction analytics solution, Xdroid, to which we hold exclusive UK rights. Our portfolio also includes Real-Time, Post-Call Speech and Text analytics technologies.

In addition, we offer a full CX consultancy service.

Proud to work with:





Unified

Communication

Devices

Backed by first-class logistics and independent consultancy expertise, our extensive inventory of UC devices incorporates headsets, webcams, soundbars, speakers, screens and much more.

Other services include buyback of redundant devices, secure asset disposal and the refreshing of headset and handsets.

Proud to work with:



PHILIPS

Make a Connection

We are Avoira, we're here to help you connect, communicate and collaborate.

If you'd like to learn more about the technologies, solutions and services we offer, why not make a connection?

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avoira.com





AV Solutions & Video Conferencing



IT Services & Cyber Security



Customer Experience &
Speech Analytics



Unified Communications,
Contact Centre & Connectivity



Unified Communications Devices



Radio & Critical Communications

We are
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