

avoira
fluent in technology

TOPCAT

Healthcare compliance and
auditing management solution



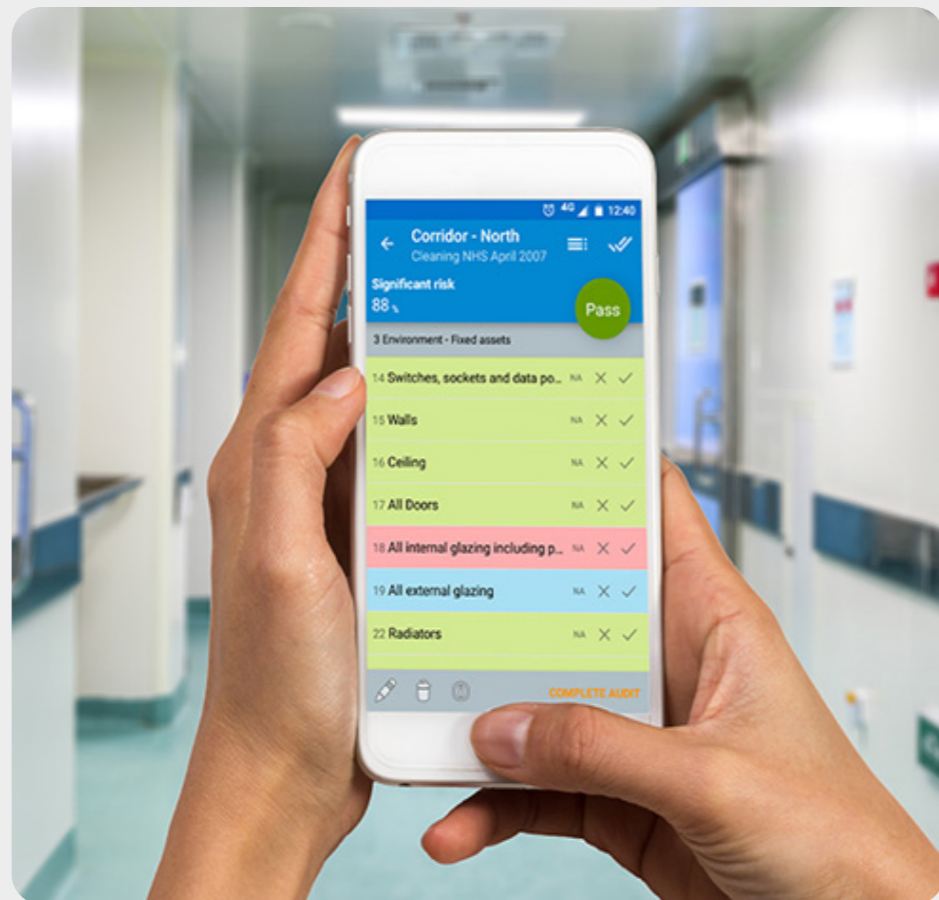
TopCat

The clever compliance, auditing and reporting tool.

Capable of reducing auditing and reporting time by over 50%, TopCat is an impressively flexible digital compliance monitoring system.

Designed for use on a wide range of mobile and desktop devices, it's also incredibly intuitive, requiring minimal training.

It enables the automatic collation of data to measure performance and identify issues requiring rectification. This ensures you are consistently compliant and will help optimise service delivery.



Key benefits

- Significantly reduce the time you spend on auditing, reporting and compliance tasks
- You can automate auditing via any Smart device, desktop PC, notebook, or tablet
- File accurate, focused audit reports instantaneously, from any specified site location
- Create automated or manually generated audits to your parameters, or deliver on-the-spot audits via Smart devices
- Deliver impressive cost efficiencies with any number of audit categories supported
- Empower a single auditor to capture cross-category data at any given location
- Ensure compliance with your statutory obligations, corporate targets and SLAs
- Digital archiving enables you to easily retrieve audit records to inform your QA, accreditation and other service standard measures
- Benefit from highly accurate assessment of practices and systems presented in clear, concise reports
- Highly intuitive, TopCat requires minimal training

Key features

- Bespoke reporting – define your own audit categories, assets and locations, weighting elements to risk level or business requirements. Data can be exported in .csv format for use with other tools
- Simply set recurring or fixed period audits
- Email or print a comprehensive suite of reports for immediate appraisal and action
- Multi-media evidential reporting – sync notes, signatures and photos with your TopCat database via Wi-Fi, 3G/4G or USB
- Issue resolution – failed elements can be flagged for rectification at audit item level
- Focused access – you can limit visibility of audits and features to an individual auditor's own responsibilities
- By assigning bar or QR codes to locations, your staff can immediately identify pending audits or carry out an ad-hoc audit
- Complies to NHS cleaning standard for auditing



Deliver and evidence enhanced performance

Wouldn't it be great if, as a provider of patient support services, you could maximise productivity whilst enhancing service standards? What if, in addition, you could automatically generate bespoke reports to prove adherence to SLAs and compliance and catch any service issues as they arise?

With Avoira, you can.

Our smart, seamless solution harnesses the power of the CARPS smart hospital task management, performance and patient management solution, with the impressive capabilities of TopCat's automatic auditing and compliance system.

This integration enables greater fluency of operation, closing the loop between non-conformances found during inspections.

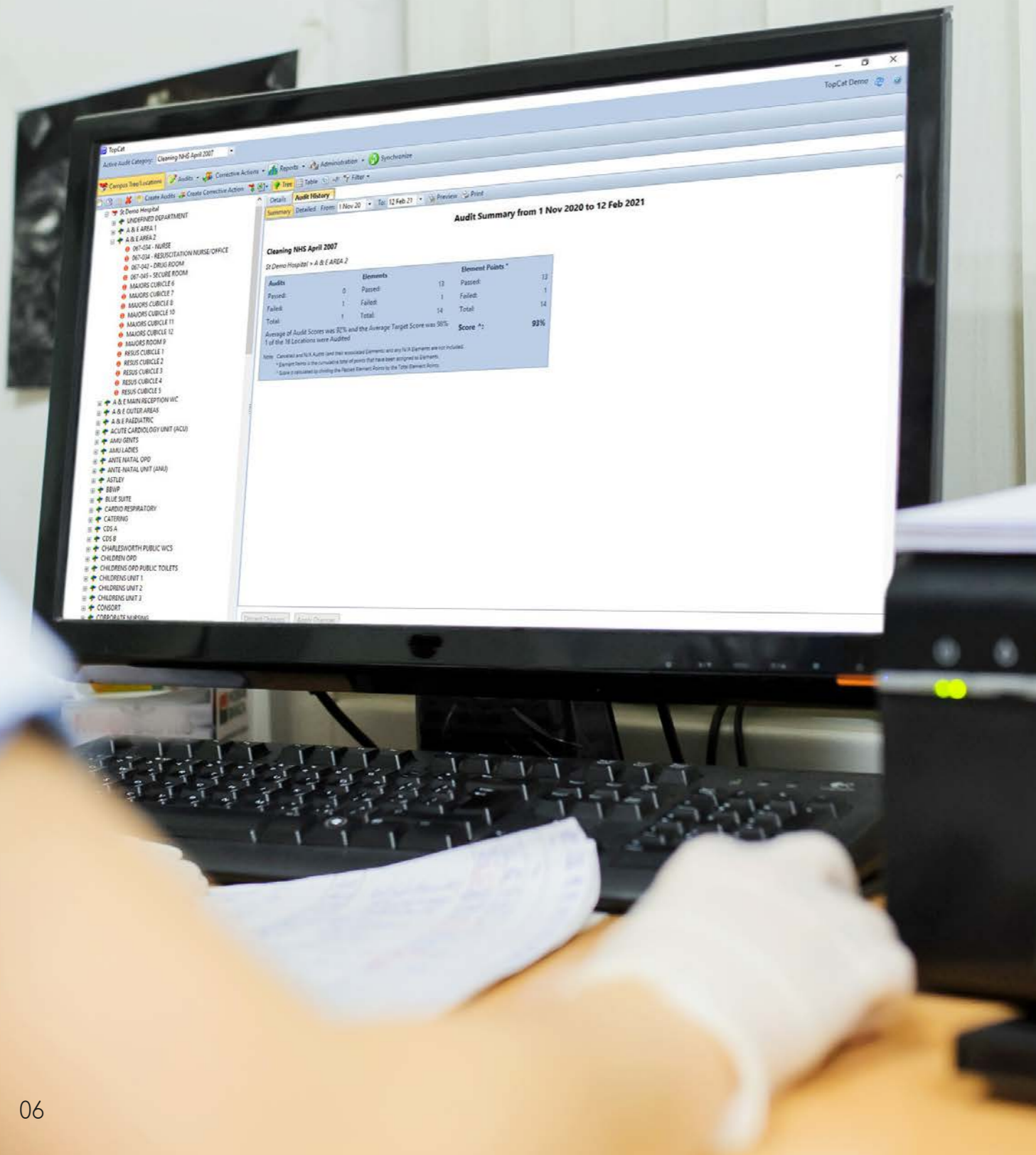
Enhancing the quality and robustness of your business processes, the unified CARPS + TopCat platform empowers you to minimise outages, accidents and litigation.

CARPS + TOPCAT in action

Helen is carrying out a Fire Safety inspection of Corridor 1A using TopCat and discovers a problem with the emergency lighting. She fails this element on her TopCat Auditor device, adding notes.

When TopCat synchronises with the database, a corrective task is automatically logged in CARPS. This details a technician to go to Corridor 1A to address the issue. This saves time and assures a response, as Helen doesn't need to call a help desk or remember to log the task later.

It also creates a seamless audit trail, demonstrating that corrective action has been initiated as soon as a fault or non-compliance was discovered.



Want to learn more?

For more details of Avaira's proven pedigree in the healthcare sector and our expertise in the delivery of fluent CARPS and TopCat solutions

Call our specialist team
on 0333 001 5151

How else can we help you?

Fluent in a range of technologies, we offer our customers a unique blend of specialisms.

These include unified communications and collaboration, radio, cloud, managed IT services, interior and exterior audio-visual display solutions and same-day despatch of a huge inventory of communications and IT hardware, applications and peripherals.

At avoira we unite people
through technology by
combining our fluent thinking
and technical proficiency.

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